



# GREATER SPRINGFIELD CREDIT UNION

## Upcoming Events

### Winter Coat Drive



We will be collecting coats and winter accessories until

**February 28<sup>th</sup>**

All donations will benefit the Springfield Rescue Mission

### Community Shred Day

**Sat. April 23<sup>rd</sup>**

9:00am—12:00pm  
Main Office Parking Lot



ProShred will be on site to safely & securely shred your confidential documents

This event is free, however we will be accepting non-perishable food donations.

### Tax Time is Here!

Have your tax refund direct deposited to your account and get it sooner.



Just fill in our ABA Routing #

**211885920**

and your account number.

## Happy Retirement!

**We are at once happy and sad to announce the retirement of our Operations Supervisor, Sue Pettazoni.**

Sue has been a beloved part of the GRSCU family for almost 43 years. Starting her career in August of 1979 as a teller.

It is difficult, if not impossible to sum up Sue's achievements over her years of dedicated service. Sue has always put her members first, and has built lasting relationships with entire families spanning decades.

Not only will she be missed by her members, but by the staff and directors here at GRSCU. Sue has been a constant source of advice, knowledge, and encouragement to all of us.

Sue's plan for retirement includes spending time with her husband, children and grandchildren, while looking forward to the traveling she has missed due to the pandemic.

Sue we wish you all the happiness in your retirement. You deserve it.

With love,  
Your GRSCU Family

## Extended! Holiday Helper Personal Loan Special!

**Borrow up to \$5,000**

**as low as**

**5.50%**

Annual Percentage Rate\*

**Maximum terms are 12 to 36 months!**

**Extended until January 31st!**

**Pay off those high interest credit cards from  
Christmas Shopping!!!**

\*All rates based on credit score. Not all members will qualify.

**2022  
Holiday Schedule**

**New Year's Day**  
Saturday, January 1st  
Closed

**Martin Luther King Jr. Day**  
Monday, January 17th  
Closed

**Washington's Birthday**  
Monday, February 21st  
Closed

**Memorial Day**  
Monday, May 30th  
Closed

**Juneteenth**  
Observed  
Monday, June 20th  
Closed

**Independence Day**  
Monday, July 4th  
Closed

**Labor Day**  
Monday, September 5th  
Closed

**Columbus Day**  
Monday, October 10th  
Closed

**Veteran's Day**  
Friday, November 11th  
Closed

**Thanksgiving Day**  
Thursday, November 24th  
Closed

**Christmas Eve**  
Saturday, December 24th  
Closing at 12:00pm

**Christmas Day**  
Observed  
Monday, December 26th  
Closed

**New Year's Eve**  
Saturday, December 31st  
Closing at 12:00pm

**New Year's Day**  
Observed  
Monday, January 2nd  
Closed

**GRSCU Credit Cards**

Classic, Rewards &  
Secured Cards



- 0% Balance Transfer Fees
- NO Annual Fees
- Low, Fixed Interest Rates
- Easy Payment Options

**Apply Today!**

**New & Used Auto Loans**  
as low as  
**1.65% APR\***  
for 36 months

**Apply Online Today!!**

Annual Percentage Rate to qualified members. All rates based on credit score. Rates subject to change.

**Reminder:**  
Contribute to  
my IRA at  
GRSCU!

**Traditional and ROTH IRAs**

IRA Deposits for the 2021 tax  
year can be made to IRA  
accounts until the tax deadline  
of April 15th, 2022.

Questions?  
Are you interested in transferring IRA funds  
from another financial institution?  
**Call 413-782-3161 for more information!**

**New Year...  
Time to Save!**

Keep these easy tips in  
mind to help you save cash  
this New Year!

1. **Pay in Cash**- makes you ask yourself, can I really afford this?
2. **Make a Shopping List** - and stick to it. This avoids unnecessary purchases.
3. **Cancel Subscriptions**- when is the last time you listened to Pandora or watched Disney Plus?
4. **Balance Transfer High Interest Credit Cards**- GRSCU has great options to get you into a low interest credit card with no balance transfer fees!!!

**Debit Card PIN  
Change Number**

We are no longer able  
to PIN your ATM /  
Debit Cards.

In order to change  
your PIN number,  
please call  
**1-800-992-3808.**

**Travel  
Notification**

If you are traveling  
outside of the state  
please contact us at  
**413-782-3161.**

**Springfield Office:**

1030 Wilbraham Road  
Springfield, MA 01109  
Phone : 413-782-3161  
Fax : 413-783-0142

**East Longmeadow Office:**

157 Shaker Road  
East Longmeadow, MA 01028  
Phone : 413-782-3161

**Email : [info@grscu.org](mailto:info@grscu.org)  
[www.grscu.org](http://www.grscu.org)**

**Springfield Lobby Hours**

Mon.—Thurs. 9:00 a.m.—4:00 p.m.  
Friday 9:00 a.m.—6:00 p.m.  
Saturdays 8:30 a.m.—12:00 p.m.

**Springfield Drive-up Hours**

Mon.—Thurs. 8:30 a.m.—5:00 p.m.  
Friday 8:30 a.m.—6:00 p.m.  
Saturdays 8:30 a.m.—12:00 p.m.

**East Longmeadow Lobby**

Mon.—Fri. 9:00 a.m.—4:30 p.m.  
Saturdays 8:30 a.m.—12:00 p.m.

**Employees & Their Extensions**

Jennifer St. Peter	CEO	109
Sarah Kilburn	VP of Lending & Operations	103
Gary Clarke	Accounting Manager	126
Susan Pettazzoni	Operations Supervisor	104
Karen Rattelle	Member Service Supervisor	117
Gina Donovan	Mtg Originator / Processor	111
Kristen Ayers	Real Estate Lending Supervisor	121
Diane Miller	Real Estate Loan Specialist	102
Lynn Bovat	Loan Officer II	101
Nicole Grant	Loan Officer II	108
Andrew Winnie	Loan Processor (EL)	200
Laura Clark	Compliance Officer	124
Nancy Bowyer	Head Teller	122
Sandra Baker	Accounting	100
Rosa Martinez	Accounting/ Debit Cards	106
Aura Geoffroy	Receptionist	115

**Board of Directors**

Thomas Gardner	Chairperson
Cornelius Sullivan	Vice Chairman / Treasurer
David Wells	Assistant Treasurer
Cheryl Clapprood	Clerk
N. Gary Rooke	Director
David Cleavall	Director
Kenneth Gustafson	Director
Thomas Sullivan	Director
John Turgeon	Director
Jennifer St. Peter	Director
Mark Kenney	Director



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