



GREATER SPRINGFIELD CREDIT UNION



COVID-19 Update

We'd like to take a moment to thank everyone for their corporation during the COVID 19 pandemic.

Currently, both offices are open for teller transactions.

In our lobbies we ask that you please

- Wear a mask
- Practice social distancing
- Take advantage of our drive thru window for quick transactions

Consumer / Mortgage Department

If you are interested in applying for a loan in person, appointments are appreciated due to a limited amount of space.

Consumer loan applications may be completed on the phone with a processor or on our website.

Mortgage loan applications may be completed on the phone with a processor, however appointments will be required. Applications may also be completed on our website.

To schedule an appointment please call 413-782-3161 or apply online at www.GRSCU.org

Haunted Hallways

Unfortunately due to COVID-19 restrictions, we are unable to move forward with our haunted hallways. It is our hope to be able to resume next year.



When : Saturday, October 17th 2020
Where : 1030 Wilbraham Road (Main Office Parking Lot)
Time : 9:00 am to 12:00 pm

Procedure to be followed*:

1. Drive up to the designated area and remain in your vehicle
2. Open the trunk and we will transfer your documents and/or donation to a secure bin
3. All bags and boxes will be returned to your to your trunk

*These guidelines have been set in place by PROSHRED Security and must be followed in order to conduct our shredding event.

There is no cost for this event, however - we are accepting new/unopened toiletry products for the **Springfield Rescue Mission**.

- Toothbrushes Mouthwash
- Toothpaste Hand Sanitizer
- Shampoo Disposable Razors
- Conditioner Baby Wipes & Diapers
- Body Wash Shaving Cream
- Deodorant Feminine Hygiene Products



PLEASE STAY IN YOUR CAR



POP YOUR TRUNK/HATCH



Time to upgrade?

Auto Loans

as low as

2.99% APR*

For 36 months



Rays of Hope

The traditional walk for breast cancer awareness has been cancelled, however we will be selling bracelets and ribbons during the month of October. All proceeds will be donated to Rays of Hope.



Thanksgiving Food Drive

Beginning on **Monday, October 19th** we will be collecting non-perishable food items and canned goods in our lobbies.

All donations will benefit the



*Annual Percentage Rate to qualified members. All rates based on credit score. Rates subject to change.

Upcoming Holidays

Columbus Day
Mon. October 5th
CLOSED

Veteran's Day
Wed. November 11th
CLOSED

Thanksgiving Day
Thurs. November 26th
CLOSED

Christmas Eve
Thurs. December 24th
TBD –closing early

Christmas Day
Friday, December 25th
CLOSED

New Year's Eve
Thurs. December 31st
TBD –closing early

New Year's Day
Friday, January 1st
CLOSED

Traditional and ROTH IRAs

These accounts are great ways to save money for retirement. Regardless of if you have an existing 401k, as long as you have earned income, you qualify to contribute to an IRA.

Questions? Interested in opening a new Traditional or ROTH IRA or transferring IRA funds from another financial institution?

Call 413-782-3161 for more information!



Mortgage/Equity Rates are at an all time low—
Don't wait, apply today!

Apply online at www.grscu.org OR
Call to schedule an appointment with a specialist.



Get a jumpstart on your holiday shopping list!

Holiday Loans
as low as
7.25%* A.P.R.

*Annual Percentage Rate. All rates based on credit score.
Vacation & Holiday Loans are for a term of 1 year.

Debit Card PIN Change Number

We are no longer able to PIN your ATM / Debit Cards.

In order to change your PIN number, please call
1-800-992-3808.

Travel Notification

If you are traveling outside of the state please contact us at
413-782-3161.

Springfield Office:

1030 Wilbraham Road
Springfield, MA 01109
Phone : 413-782-3161
Fax : 413-783-0142

East Longmeadow Office:

157 Shaker Road
East Longmeadow, MA 01028
Phone : 413-782-3161

Email : info@grscu.org
www.grscu.org

Springfield Lobby Hours

Mon.—Thurs. 9:00 a.m.—4:00 p.m.
Friday 9:00 a.m.—6:00 p.m.
Saturdays 8:30 a.m.—12:00 p.m.

Springfield Drive-up Hours

Mon.—Thurs. 8:30 a.m.—5:00 p.m.
Friday 8:30 a.m.—6:00 p.m.
Saturdays 8:30 a.m.—12:00 p.m.

East Longmeadow Lobby

Mon.—Fri. 9:00 a.m.—4:30 p.m.
Saturdays 8:30 a.m.—12:00 p.m.

Employees & Their Extensions

Jennifer St. Peter	CEO	109
Christopher May	VP Lending	103
Susan Pettazzoni	Operations Supervisor	104
Karen Rattelle	E. Longmeadow Mgr.	200
Gina Donovan	Loan/Mtg Originator	111
Kristen Ayers	Loan Processor	121
Nicole Grant	Loan Processor	108
Barbara LaFlamme	Loan Processor	102
Lynn Wiggins	Loan Processor	101
Laura Clark	Personal Financial Rep	124
Nancy Bowyer	MSR Supervisor	122
Sandra Baker	Accounting	100
Rosa Martinez	Accounting/ Debit Cards	106

Board of Directors

Thomas Gardner	Chairperson
Cornelius Sullivan	Vice Chairman
David Wells	Treasurer
N. Gary Rooke	Clerk
Cheryl Clapprood	Director
David Cleavall	Director
Kenneth Gustafson	Director
Melinda Phelps	Director
Thomas Sullivan	Director
John Turgeon	Director



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★★★★★