

We are closely monitoring Coronavirus (COVID-19)

At GRSCU the health, safety and well-being of our communities is our top priority. Please rest assured that we are closely monitoring and continue to act in the best interest of our team members and members surrounding the Coronavirus (COVID19), we will continue to rely on the facts issued by local, state and federal health authorities and working with our banking regulators, to mitigate risks. Greater Springfield Credit Union has a strong Business Continuity and Pandemic Plans in place. These plans are updated regularly to ensure uninterrupted service, to the best of our ability to the communities we serve.

Effective March 17, 2020, we will service our members through glass teller/member service windows and the drive up only. Both drive-up lanes will be open. Unfortunately our E.Longmeadow branch will be temporarily closed. Our Wilbraham Rd. branch location lobby will remain open to the public until further notice and we will be sanitizing often as we take precautionary measures to help mitigate the spread of illness. Mortgage/Loan transactions will be by appointment only. In addition, we continue to stress the importance/convenience of and have listed alternate ways to complete your financial transactions.

- Members are asked to enact Social Distance Spacing of 6 Ft., especially when waiting in line.
- We will frequently clean surfaces.
- We will do our best to use gloves when “counting money.”

Any changes to branch or corporate hours will be posted in our notifications section www.grscu.org.

Banking Options

Members can use several different channels to complete their banking needs.

If you haven't already done so, this is a great time to take advantage of our mobile and online banking and loan services.

Not only will this help you practice social distancing, but you will save time and be able to bank when it is most convenient for you.

Download our mobile app or visit us online:

- Deposit checks through our mobile app and online banking.
- Pay bills and make loan payments.

Check your balance or make transfers

You can also access thousands of surcharge-free ATMs through the MoneyPass and SUM networks.

Use cashless forms of payment:

As always, our Member Services team is here for you [by phone, or by email](#).

- Visa® /MC debit and credit cards.
- Apple Pay and Android Pay.

Additional Information about COVID-19:

Please visit the CDC website at <https://www.cdc.gov/coronavirus/2019-ncov/index.html> or visit our website to learn how to best manage your accounts as this situation changes.

Thank you for your trust and your business.